Applications are invited from suitably qualified candidates for the following position

Learning Technologist
Grade P5
Teaching Enhancement Unit/Office of the Vice President for Academic Affairs
Permanent (Full- time)

Dublin City University

Dublin City University (DCU) is a leading innovative European University. It is proud to be one of the world's leading Young Universities and is among the world's top 2% globally. DCU is known as Ireland's University of Impact, with a mission to 'transform lives and societies' and focuses on addressing global challenges in collaboration with key national and international partners and stakeholders.

DCU has over 20,000 students in five faculties spread across three academic campuses in the Glasnevin-Drumcondra area of North Dublin. Thanks to its innovative approach to teaching and learning, the University offers a 'transformative student experience' that helps to develop highly sought-after graduates. DCU is currently No. 1 in Ireland for Graduate Employment Rate, and for graduate income (CSO).

DCU is a research-intensive University and is home to a number of SFI-funded Research Centres. The University participates in a range of European and international research partnerships. DCU is also the leading Irish university in the area of technology transfer as reflected by licensing of intellectual property.

As a 'People First' institution, DCU is committed to Equality, Diversity and Inclusion - a University that helps staff and students to thrive. The University is a leader in terms of its work to increase access to education, and is placed in the world's Top 10 for reducing inequalities in the Times Higher Education Impact Rankings.

Overview of the department

The role of the Teaching Enhancement Unit (TEU) is to support innovation and excellence in teaching across DCU. TEU is a centralised service unit in the Academic Affairs portfolio which reports to the Dean of Teaching and Learning. It provides research-informed leadership in teaching and learning guided by DCU's Strategic Plan and the University's Teaching and Learning Plan. The TEU has two core functions.

Firstly, the TEU team is focused on strengthening staff capabilities to develop innovation, teaching excellence, and flexibility in delivering on the University's commitment to a transformative student

learning experience. It works closely with DCU's Faculties to identify teaching development needs and design professional development opportunities for both individual staff and programme teams. Some of this work involves supporting programme-wide curriculum design in strategic areas of development, such as the DCU Futures and ECIU University initiative. These initiatives strongly emphasise new models of Challenge-based Learning (CBL) and the transformative potential of new digital technologies in the teaching and learning experience. The TEU also manages teaching awards and DCU's commitment to the AdvanceHE Teaching Fellowship Programme. In supporting academic development, the TEU aims to foster strong disciplinary and interdisciplinary communities of practice that help to share best practices in teaching, learning and assessment.

Secondly, the TEU manages and supports DCU's virtual learning environment (VLE) known as Loop. Other integrations include the learning portfolio platform Mahara, the videoconferencing platform Zoom and a text-matching solution. DCU is known internationally for its leadership in learning technologies and digital education. As a user of the Moodle platform for 20 years, DCU has amassed a large amount of experience and insight into how best to utilise the technology to enhance teaching/learning/assessment and contributes this insight to the national and international Moodle community.

The TEU team is also actively involved in national professional development initiatives supported by the National Forum for the Enhancement of Teaching and Learning in Higher Education and related professional bodies.

Role Profile

The TEU is recruiting for the role of a Learning Technologist. This is an exciting role for a Learning Technologist who will work with the established team in assisting and developing the University's online teaching environment, including the VLE as aligned with key priority initiatives identified in the TEU Annual Plan and DCU's Teaching and Learning Plan.

The primary objectives of the post holder will revolve around providing assistance and enhancing the digital learning environment at the University. Additionally, they will focus on enhancing the TEL capabilities of staff members across various teaching and learning scenarios. The ideal candidate will possess experience in providing Continuous Professional Development (CPD), investigating and resolving technology issues and promoting good practice in the use of virtual learning environments and learning technologies.

The position will report to the Head of the Teaching Enhancement Unit (TEU), via the Senior Learning Technologist and will work closely with colleagues and staff, fostering partnerships to accomplish objectives. The post holder will be primarily located on the Glasnevin campus with the need to attend/work from other campuses regularly.

Duties and Responsibilities
Please refer to the job description for a list of duties and responsibilities associated with this role.

Minimum Internal Service Criteria
Please note that internal service criteria will apply.

Please note staff must have successfully completed their probationary period**.**

In addition, the successful candidate will ideally have:

Essential

- Applicants must hold a relevant undergraduate or postgraduate qualification; ideally in education/e-learning/digital learning with experience in a related field.
- Excellent pedagogical and technological knowledge and skills, with the capacity to grow and develop further.
- Successful track record of encouraging educators to incorporate learning technologies into their teaching/learning/assessment practice.
- Successful track record of designing and facilitating professional development for educators, including providing workshops and creating support resources.
- Efficient and agile problem-solver, with the proven ability to prioritise and systematically investigate and resolve learning technology issues.
- Experience of supporting projects relating to learning technologies, digital education or teaching/learning/assessment more broadly
- Successful track record of working collaboratively with diverse stakeholders.
- Ability to multitask, deliver on multiple commitments and prioritise tasks to achieve aims and meet deadlines.
- Ability to work effectively independently and as a team member.
- Excellent communication and interpersonal skills, with an excellent command of the English language

Desirable

- Experience of using Moodle in a manager or site administrator role
- Experience with learning analytics and/or MySQL
- Experience with mixed reality in teaching/learning/assessment
- Experience of incorporating generative artificial intelligence into teaching/learning/assessment

Essential Training

The postholder will be required to undertake the following essential compliance training: Orientation, Health & Safety, Data Protection (GDPR) and all Cyber Security Awareness Training. Other training may need to be undertaken when required.

Salary Scale:

Professional 5 - €53,242.00 - €64,147.00

Appointment will be commensurate with qualifications and experience and in line with current Government pay policy.

Closing date: Friday 27th October 2023

Additional Information
Additional Information: Please note this role does not meet criteria for a Critical Skills permit as stipulated by the Department of Enterprise, Trade & Employment.

For more information on DCU and benefits, please visit Why work at DCU?

Informal Enquiries in relation to this role should be directed to:
Dr Martina Crehan, Teaching Enhancement Unit, Dublin City University.
Email: martina.crehan@dcu.ie
Please do not send applications to this email address, instead apply as described below.

Application Procedure:

Application forms are available from the DCU Current Vacancies website at
https://www.dcu.ie/hr/hr-current-vacancies-internal-competitions?check_logged_in=1

Applications should be submitted by e-mail with your completed application form to
hr.applications@dcu.ie

Please clearly state the role that you are applying for in your application and email subject line:
Job Ref RC230912 Learning Technologist