



Online fitness class booking terms and condition

1. Membership - you must have DCU Sport membership to make fitness class bookings online. Members can book fitness classes at www.dcu.ie/http://www.dcu.ie/dcusport/book-classes.shtml 48 hours in advance.

2. Registration - Login online with your email address and PIN. Your email address must be the one that you used to register with DCU Sport. Please check with reception that we have the correct email address - they can also supply your PIN number for you.

3. Cancellations - Fitness class bookings

Please ensure you cancel bookings if you cannot attend in order to free spaces for others.

- a) You will have the option to cancel a fitness class booking online up to 1 hour before the start of the class. After this time you will incur a penalty.
- b) No charge/penalty will be incurred for bookings cancelled 1 hour or more.
- c) You may also contact our reception team on 7005797 to make a cancellation up to 1 hour before the start of the class.
- d) Please make sure to turn up 10 minutes before your class is due to start to avoid missing your booked place.
- e) Classes can get very busy and people on waiting lists will be transferred into booked spaces 5 minutes before the class starts so make sure you swipe the reception turnstile to secure your space.

4. No Shows and No Show Charges

If you do not turn up for a class a **€2 No Show fee** will be applied to your account. You will be required to pay it within 7 days.

Please note: repeated non-attendance will result in the removal of your online booking privileges.

If you have any questions about bookings, cancellations or charges please contact us by mail us at sports.complex@dcu.ie.

