

Our DCU Implementation Plan



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Introduction

Our DCU Implementation Plan was developed to support the delivery of Our DCU Framework which was published in December 2019.

The Framework outlined the University's ambition to be a welcoming, diverse community where people and ideas thrive. It identified five pillars that aim to support and focus our efforts to create a vibrant, cohesive staff community and culture, that is Our DCU. They are:

- Culture
- -Connection
- Dialogue
- Recognition
- Wellbeing

Our DCU Implementation Plan outlines a series of objectives and actions against each of the five pillars. These are a reflection of the ideas and suggestions put forward by staff following a comprehensive programme of consultation, which included a staff engagement survey, a series of workshops across our campuses and an online forum using the DCU Fuse platform.

Our DCU Implementation Plan will be progressed to fulfill Our DCU ambitions.

GOAL: CULTURE

| Objective | Actions | When | Owner |
|---|--|----------|-----------------------------------|
| 1. Build understanding of and connection with DCU's values through ongoing exploration of their application in employees' working lives | Develop a programme together with Senior Management, Living our Values. | Q3 2020 | Senior Management and HR |
| | Initiate follow-on programme to cascade and embed the Living the Values programme to Heads of Department in the first instance and then more widely to all staff. | Q4 2020 | Senior Management and HR |
| 2. Integrate values-led consideration into recruitment, performance and promotion processes | Ongoing review of the Recruitment and Selection policies, processes and procedures to ensure that the values are appropriately reflected. | Q 3 2020 | HR |
| | Consider how the University values can be integrated into the new revised Performance Review and Development scheme which is due to be rolled out in Quarter 2 2020. | Q1 2020 | PRD Steering Group |
| | Integrate values as appropriate into the University promotion policies. | Q3 2020 | Deputy President APC and Deans |
| 3. Ensure that the physical work environment reflects and promotes the values | Ensure appropriate signage across campus reflects and promotes the University values. | Q 3 2020 | COO Estates |
| | Publish and circulate the University Strategic Plan pamphlet to highlight the mission, vision and values to staff. | Q3 2019 | President's Office Completed |
| 4. Respond to other initiatives as appropriate which seek to promote the values of DCU | Further initiatives will be developed and confirmed following the Living the Values programme. | Ongoing | Senior Management and HR |

GOAL: CONNECTION

| Objective | Actions | When | Owner |
|--|---|------------|--|
| 5. Encourage and enable the practice of cross campus collaboration by promoting existing opportunities and by creating new ones | Designate a charity that the University as a whole (staff and student bodies) will support over a sustained period. | Q3 2019 | President, Senior Management, HR completed |
| | Encourage staff to connect and share, through the provision of an annual half day networking event. | Ongoing | Senior Management and HR |
| | Hold one day Tidy Campus initiative. | Q3 2020 | COO Estates |
| 6. Engage staff across disciplines and campus through a year-round programme of social events, curated and developed by a staff social committee | Set up and support a staff social committee. | Q 3 2020 | HR / Finance Budget Committee |
| | Hold Our DCU coffee mornings twice per year. | Biannually | HR and Senior Management |
| | Our DCU will sponsor certain social or cultural events that engage and bring staff together during the year. | Ongoing | Our DCU |
| 7. Create social and work spaces that promote people and ideas coming together | Explore the creation of more open spaces and hot desks on all campuses. | Q 2 2020 | COO Estates |
| 8. Facilitate the mobility of staff between campuses through the provision of a dedicated transport option | Review the option of having a shuttle bus that operates between all three campuses. | Q 2 2020 | COO Estates |
| | Publicise and promote on an on-going basis all the options available to staff to travel between campuses. | Q 2 2020 | COO Estates |

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GOAL: DIALOGUE

| Objective | Actions | When | Owner |
|---|---|----------|--------------------------------------|
| 9. Create and enable opportunities for dialogue, face-to-face and online, to ensure that all voices are heard | Set up and conduct annual Our DCU workshops for staff, aimed at sharing and generating ideas to support the continued development of Our DCU staff community. | Annually | HR /L&D |
| | Inform staff of technology solutions to cut down on travel time between campuses and facilitate virtual 'face-to-face' meetings | Q1 2020 | COO/ISS |
| | Review, revise and reactivate SLACK, if appropriate | Q 1 2020 | COO/ISS |
| 10. Ensure staff at all levels are informed of key decisions, actions and events | Explore and establish the most appropriate mechanisms for general communication to and by staff. | Q3 2020 | Comms Dept COO |
| | Develop a 'Decision and Actions' update communication for Managers (for dissemination to all staff) | Q3 2020 | Deputy President |
| 11. Create and enable opportunities for staff to think together on issues relevant to their work | Encourage staff to connect and share, through the provision of a half day faculty, school/departmental event per annum | Q4 2020 | Deans and Heads of Departments |

GOAL: RECOGNITION

| Objective | Actions | When | Owner |
|---|---|---------|-----------------------------------|
| 12. Expand the portfolio of recognition awards and staff appreciation initiatives | Develop a Staff Recognition Awards programme that recognises and celebrates exemplary values-led behaviours, attitudes and contributions. | Q1 2020 | HR |
| 13. Ensure all staff enjoy parity of esteem and equality of opportunity for professional development and career progression | Publicise and promote the existing professional and career development opportunities to all staff and Line Managers | Q2 2020 | HR/L&D |
| | Continue ongoing review of HR policies and procedures to ensure equity and fairness in their application for all staff. | Q2 2020 | HR/L&D Heads of Departments |

GOAL: WELL-BEING

| Objective | Actions | When | Owner |
|--|---|-----------|--------------------------------|
| 14. Advance policies and practices that support flexible and respectful work arrangements | Continue and promote existing policies that support well-being | Ongoing | HR / D&I |
| | Develop an after-hours email policy | Q2 2020 | HR |
| | Develop a policy / protocol regarding family friendly meetings times. | Q2 2020 | HR |
| | Introduce and utilise technology to enable virtual meetings | Q1 2020 | COO/ISS |
| 15. Further develop and promote engagement with the DCU Employee Assistance Programme | Run annual information sessions regarding the benefits of the programme | Annually | D&I/HR |
| | Continue to promote the availability and use of the service to staff (and where appropriate, to staff on long term sick leave). | Ongoing | D&I / HR |
| | Explore potential one day events /seminars or programmes with Inspire (EAP Providers) to support Employee Wellness. | Ongoing | D&I/HR |
| 16. Conduct bienial staff engagement survey to monitor and track results on key indices and gain insight to strengthen performance | Undertake a University wide biennial staff engagement survey, publish the results and take action as appropriate. | Bienially | HR |
| 17. Develop and enable initiatives that encourage physical and mental well-being | Through the DCU Healthy Campus initiative, continue to implement existing health and wellbeing programmes eg. Mindfulness, and expand and grow the suite of initiatives available to staff across campus to promote optimal health and wellbeing. | Ongoing | Sports and Wellbeing L&D |
| | Develop and expand the suite of Learning and Development programmes to support staff health and wellbeing eg. Staying Well in Academia, Caring for an Older Relative | Ongoing | L&D/HR |
| | Develop and implement wellness and wellbeing initiatives as part of the University's Group Income Continuance Scheme membership renewal on a rolled, phased basis. | Q3 2020 | HR |

