Applications are invited from suitably qualified candidates for the following position

ICT Systems Engineer (Grade 2)
Professional 5A
Information Systems Services (ISS)
Permanent Contract

Dublin City University

Dublin City University (DCU) is a leading innovative European University. It is proud to be one of the world's leading Young Universities and is among the world's top 2% globally. DCU is known as Ireland's University of Impact, with a mission to 'transform lives and societies' and focuses on addressing global challenges in collaboration with key national and international partners and stakeholders.

DCU has over 20,000 students in five faculties spread across three academic campuses in the Glasnevin-Drumcondra area of North Dublin. Thanks to its innovative approach to teaching and learning, the University offers a 'transformative student experience' that helps to develop highly sought-after graduates. DCU is currently No. 1 in Ireland for Graduate Employment Rate, and for graduate income (CSO).

DCU is a research-intensive University and is home to a number of SFI-funded Research Centres. The University participates in a range of European and international research partnerships. DCU is also the leading Irish university in the area of technology transfer as reflected by licensing of intellectual property.

As a 'People First' institution, DCU is committed to Equality, Diversity and Inclusion - a University that helps staff and students to thrive. The University is a leader in terms of its work to increase access to education, and is placed in the world's Top 10 for reducing inequalities in the Times Higher Education Impact Rankings.

Overview of the department

The ISS Department is a central support unit responsible for providing a complete ICT service to the university's various schools, units, research centres and campus companies. In addition to working closely with all stakeholders across DCU to ensure quality service delivery, ISS is responsible for the university's extensive ICT infrastructure estate servicing our three academic campuses. ISS plays a key role in supporting DCU in achieving the objectives set out in its Strategic Plan: Talent, Discovery and Transformation 2017-2022. For further information, please visit https://www.dcu.ie/iss/

Role Profile

Reporting to the Deputy Director of ISS (Engineering and Innovation), the ICT Systems Engineer (Grade 2) will work as part of the Engineering and Innovation team in the management of key university-wide systems, critical to the activities of the university. S/he will work closely with other ISS colleagues, the wider DCU stakeholder group and technology vendors to ensure robust critical systems management and integration.

Duties and Responsibilities
Please refer to the job description for a list of duties and responsibilities associated with this role.

Qualifications and Experience

- A Primary Degree (NFQ Level 7) and/or post-graduate degree (Master's Degree level or equivalent) in Information Technology, Computer Science or other relevant field
- At least 3 years' senior ICT systems administration, design and deployment experience
- Additional experience or relevant professional qualifications would be advantageous
- Sound understanding of the cross-institutional dimensions of enterprise systems, ICT infrastructure and the associated service delivery within a complex and highly devolved environment
- Knowledge of major technological developments influencing enterprise ICT infrastructure provision and management
- Knowledge of Project Design and Management methodologies
- Proven capability to work under pressure and deliver benefits in a business critical service environment
- Excellent communication skills, including ability to communicate, influence and liaise with staff at all levels of the organisation
- Proven ability to produced detailed documentation to a high standard
- Evaluation and assessment of new technologies and incorporation into service design
- A flexible, adaptable outlook
- A team player who enjoys working closely with a diverse range of people
- Self-motivated, showing initiative and sound decision making
- Commitment to continuing development of both personal and other professional and technical skills
- Ability to develop and evaluate risk assessments

Systems and Technical Competencies:
- Knowledge and experience in a number of the following;
    - Linux systems – Red Hat / Debian
    - Windows OS: Windows 10 / 11 / 2016 / 2019 / 2022
    - Database technologies: MSSQL / MySQL / Oracle
    - VMware management/administration
    - Software development
    - Google Workspace management/administration
    - APIs / Message queues, Boomi or Mulesoft
    - Enterprise deployment of networking
    - Cross system monitoring tools
    - Azure / AWS cloud services

- **Technical proficiency in a number of the following;**
  - Scripting / programming language: PowerShell / Perl / Python
  - Cybersecurity
  - Enterprise Server technology
  - Enterprise deployments of VMware
  - Enterprise backup solutions
  - Identity management (SSO)

Essential Training

The postholder will be required to undertake the following essential compliance training: Orientation, Health & Safety, Data Protection (GDPR) **and all Cyber Security Awareness Training.** Other training may need to be undertaken when required.

Salary Scale:

Professional 5A - € 54,449 - € 73,632 *refer to* [DCU Payscales](#) *for the applicable payscale.*

Appointment will be commensurate with qualifications and experience and in line with current Government pay policy

Closing date: Wednesday 7th June 2023

For more information on DCU and benefits, please visit [Why work at DCU?](#)

Informal Enquiries in relation to this role should be directed to:
Mr Peter McGorman, Director of Information Systems Services, Dublin City University.
Phone + 353 (0)1 700 5359 Email: Peter.McGorman@dcu.ie
Please do not send applications to this email address, instead apply as described below.

Application Procedure:

Application forms are available from the DCU Current Vacancies website at
https://www.dcu.ie/hr/vacancies-current-vacancies-external-applicants

Applications should be submitted by e-mail with your completed application form to
hr.applications@dcu.ie

Please clearly state the role that you are applying for in your application and email subject line: Job Ref #RC230324 ICT Systems Engineer

Dublin City University is an equal opportunities employer.

In line with the Employment Equality Acts 1998 – 2015, the University is committed to equality of treatment for all those who engage with its recruitment, selection and appointment processes.

The University's Athena SWAN Bronze Award signifies the University's commitment to promoting gender equality and addressing any gender pay gaps. Information on a range of university policies aimed at creating a supportive and flexible work environment are available in the [DCU Policy Starter Packs](#)