



Applications are invited from suitably qualified candidates for the following position

**Senior Business Analyst
Professional 6
Technology & Integration
Student Information Systems (SIS) programme
Office of Vice-President Academic Affairs (Registrar)
11 Month Fixed-Term Contract**

Dublin City University

Dublin City University (DCU) is a leading innovative European University. It is proud to be one of the world's leading Young Universities and is among the world's top 2% globally. DCU is known as Ireland's University of Impact, with a mission to 'transform lives and societies' and focuses on addressing global challenges in collaboration with key national and international partners and stakeholders.

DCU has over 20,000 students in five faculties spread across three academic campuses in the Glasnevin-Drumcondra area of North Dublin. Thanks to its innovative approach to teaching and learning, the University offers a 'transformative student experience' that helps to develop highly sought-after graduates. DCU is currently No. 1 in Ireland for Graduate Employment Rate, and for graduate income (CSO).

DCU is a research-intensive University and is home to a number of SFI-funded Research Centres. The University participates in a range of European and international research partnerships. DCU is also the leading Irish university in the area of technology transfer as reflected by licensing of intellectual property.

As a 'People First' institution, DCU is committed to Equality, Diversity and Inclusion - a University that helps staff and students to thrive. The University is a leader in terms of its work to increase access to education and is placed in the world's Top 10 for reducing inequalities in the Times Higher Education Impact Rankings.

Overview of the department

In the context of its five-year strategic plan, Talent, Discovery and Transformation 2018-2023, DCU is currently in the process of implementing a cloud-based Student Information System (SIS) to assist our objectives as a globally engaged university. The SIS Programme has a key role to play in the achievement of the University strategic goals, leveraging the affordances of digital technology and systems integration to enhance the experience of both students and staff, and facilitate operational

excellence. The SIS programme has been mobilised in the Office of the Vice-President Academic Affairs to deliver this transformational change.

Role Profile

Working as part of the SIS Programme Team and reporting to the Technology & Integration Lead or nominee, the Senior Business Analyst will have general responsibilities to support the programme delivery and specific responsibilities relating to activities covered by the Technology & Integration Delivery Stream which is responsible for the technical design and configuration of the new SIS and related systems integrations.

Duties and Responsibilities

Please refer to the job description for a list of duties and responsibilities associated with this role.

Qualifications and Experience

Essential:

- Applicants must possess a primary degree, preferably in Information Technology, Computer Science or other relevant field.
- Have a minimum of 5 years' relevant experience as a Business Analyst in a large transformation programme.
- The ability to work independently, to exercise influence and judgement, and to challenge positively while working effectively with a variety of stakeholders at multiple levels is essential.
- Proven workshop facilitation skills.
- A proven track record working on large projects preferably in the Higher Education Sector.
- Strong Business Analysis skills with an ability to apply best practice within this area.
- A high level of critical thinking and problem-solving skills.
- Excellent relationship management and communications skills (written and oral);
- Excellent stakeholder management skills.
- Self-motivated with demonstrated skills in a project role.
- Be a strong team player, with ability to work under pressure to deadlines.
- An appreciation of information technologies, in particular, the following: relational databases, internet technologies, workflow, process redesign, software development tools and technologies and systems integration techniques.
- Experience of working with middleware technologies eg MuleSoft/Boomi
- A thorough understanding of the IT Project lifecycle within a large transformation programme
- An understanding of process enhancement methodologies and related supporting technology

Desirable:

- Previous experience working in a similar role in the Higher Education Sector.

Essential Training

The postholder will be required to undertake the following essential compliance training: Orientation, Health & Safety, Data Protection (GDPR) and all Cyber Security Awareness Training. Other training may need to be undertaken when required.

Salary Scale:

Professional 6 - €58,408 - €83,204 refer to DCU Payscales for the applicable payscale.

Appointment will be commensurate with qualifications and experience and in line with current Government pay policy.

Closing date:

For more information on DCU and benefits, please visit [Why work at DCU?](#)

Informal Enquiries in relation to this role should be directed to:

Ms Helen Mahon, SIS Programme Director, Student Information System Programme (SIS), Office of Vice-President Academic Affairs (OVPA), Dublin City University.

Email: helen.mahon@dcu.ie

Please do not send applications to this email address, instead apply as described below.

Application Procedure:

Application forms are available from the DCU Current Vacancies website at <https://www.dcu.ie/hr/vacancies-current-vacancies-external-applicants>

Applications should be submitted by e-mail with your completed application form to hr.applications@dcu.ie

**Please clearly state the role that you are applying for in your application and email subject line:
Job Ref #ST1893/ST1899 Senior Business Analyst, Technology & Integration, SIS Programme.**

Dublin City University is an equal opportunities employer.

In line with the Employment Equality Acts 1998 – 2015, the University is committed to equality of treatment for all those who engage with its recruitment, selection, and appointment processes.

The University's Athena SWAN Bronze Award signifies the University's commitment to promoting gender equality and addressing any gender pay gaps. Information on a range of university policies aimed at creating a supportive and flexible work environment are available in the [DCU Policy Starter Packs](#)