



**Technical Pillar Programme Lead
Professional 7
Student Information Systems Programme
11 Month Fixed Term Contract**

Dublin City University

Dublin City University (DCU) is a leading innovative European University. It is proud to be one of the world's leading Young Universities and is among the world's top 2% globally. DCU is known as Ireland's University of Impact, with a mission to 'transform lives and societies' and focuses on addressing global challenges in collaboration with key national and international partners and stakeholders.

DCU has over 20,000 students in five faculties spread across three academic campuses in the Glasnevin-Drumcondra area of North Dublin. Thanks to its innovative approach to teaching and learning, the University offers a 'transformative student experience' that helps to develop highly sought-after graduates. DCU is currently No. 1 in Ireland for Graduate Employment Rate, and for graduate income (CSO).

DCU is a research-intensive University and is home to a number of SFI-funded Research Centres. The University participates in a range of European and international research partnerships. DCU is also the leading Irish university in the area of technology transfer as reflected by licensing of intellectual property.

As a 'People First' institution, DCU is committed to Equality, Diversity and Inclusion - a University that helps staff and students to thrive. The University is a leader in terms of its work to increase access to education and is placed in the world's Top 10 for reducing inequalities in the Times Higher Education Impact Rankings.

Overview of the department

In the context of its strategic plan, Talent, Discovery and Transformation 2017-2023, DCU is currently in the process of implementing a cloud-based Student Information System (SIS) to assist our objectives as a globally engaged university. The SIS Program has a key role to play in the achievement of the University strategic goals, leveraging the affordances of digital technology and systems integration to enhance the experience of both students and staff, and facilitate operational excellence. The project is mobilised in the Office of the Vice-President Academic Affairs to deliver this transformational change.

Role Profile

Working as part of the SIS Programme Team, the Technical Lead will lead the Technical Stream of the Student Information System (SIS) Programme. The purpose of this role is to plan, coordinate and

manage the activities related to Integration, Data Migration, Environment Management and Testing across the SIS Programme.

This work stream will enable the SIS Programme to deliver a University wide transformation; an end-to-end change which will build the core capabilities within DCU that will deliver new ways of working.

The lead will have responsibility for planning and implementation of technical deliverables across the University. This will include but not limited to Data migration, Integrations with 3rd party systems, Environment management, Testing and System Security. The Technical lead will, in addition, be responsible for the day-to-day line management and professional development of relevant colleagues associated with the workstream.

Duties and Responsibilities

Please refer to the job description for a list of duties and responsibilities associated with this role.

Qualifications & Experience

- A primary degree or equivalent in a technical field is required.
- A postgraduate qualification is desirable.
- Hold an accredited project management qualification.
- A minimum five years' relevant experience, at managerial or specialist level, in a large organisation.
- Comfortable leading in areas of ambiguity.
- Extensive experience leading technical workstreams for large or multiple complex technology programmes.
- Experience in working with Leaders and the ability to develop strong working relationships across the University.
- Experience of identifying risks, developing mitigation actions, and reaching agreement with stakeholders on the management of risks and issues.
- Excellent teamwork and collaboration skills, with experience in leading and developing others.
- Excellent communication, presentation, and facilitation skills.

Essential Training

The postholder will be required to undertake the following essential compliance training: Orientation, Health & Safety, Data Protection (GDPR) and all Cyber Security Awareness Training. Other training may need to be undertaken when required.

Salary Scale: Professional 7 - € 63,410 - €101,895

**Appointment will be commensurate with qualifications and experience and in line with current Government pay policy*

Closing date: Monday, September 11th, 2023

Additional Information: *Please note this role does not meet criteria for a Critical Skills permit as stipulated by the Department of Enterprise, Trade & Employment.*

Informal Enquiries in relation to this role should be directed to:

Ms Helen Mahon- Programme Management Office, Student Information Systems Program, Office of the Vice President Academic Affairs (Registrar), Dublin City University. E-mail: helen.mahon@dcu.ie

Please do not send applications to this email address, instead apply as described below.

Application Procedure:

Application forms are available from the DCU Current Vacancies website at <https://www.dcu.ie/hr/vacancies-current-vacancies-external-applicants>

Applications should be submitted by email with your completed application form to hr.applications@dcu.ie

Please clearly state the role that you are applying for in your application and email subject line:

#ST1896 Technical Pillar Programme Lead

Dublin City University is an equal opportunities employer.

In line with the Employment Equality Acts 1998 – 2015, the University is committed to equality of treatment for all those who engage with its recruitment, selection and appointment processes.

The University's Athena SWAN Bronze Award signifies the University's commitment to promoting gender equality and addressing any gender pay gaps. Information on a range of university policies aimed at creating a supportive and flexible work environment are available in the [DCU Policy Starter Packs](#)