



JOB DESCRIPTION

Technical Pillar Programme Lead Professional 7 Student Information Systems Programme 11 Month Fixed Term Contract

Dublin City University

Dublin City University (DCU) is a leading innovative European University. It is proud to be one of the world's leading Young Universities and is among the world's top 2% globally. DCU is known as Ireland's University of Impact, with a mission to 'transform lives and societies' and focuses on addressing global challenges in collaboration with key national and international partners and stakeholders.

DCU has over 20,000 students in five faculties spread across three academic campuses in the Glasnevin-Drumcondra area of North Dublin. Thanks to its innovative approach to teaching and learning, the University offers a 'transformative student experience' that helps to develop highly sought-after graduates. DCU is currently No. 1 in Ireland for Graduate Employment Rate, and for graduate income (CSO).

DCU is a research-intensive University and is home to a number of SFI-funded Research Centres. The University participates in a range of European and international research partnerships. DCU is also the leading Irish university in the area of technology transfer as reflected by licensing of intellectual property.

As a 'People First' institution, DCU is committed to Equality, Diversity and Inclusion - a University that helps staff and students to thrive. The University is a leader in terms of its work to increase access to education and is placed in the world's Top 10 for reducing inequalities in the Times Higher Education Impact Rankings.

Overview of the department

In the context of its strategic plan, Talent, Discovery and Transformation 2017-2023, DCU is currently in the process of implementing a cloud-based Student Information System (SIS) to assist our objectives as a globally engaged university. The SIS Program has a key role to play in the achievement of the University strategic goals, leveraging the affordances of digital technology and systems integration to enhance the experience of both students and staff, and facilitate operational excellence. The project is mobilised in the Office of the Vice-President Academic Affairs to deliver this transformational change.

Role Profile

Working as part of the SIS Programme Team, the Technical Lead will lead the Technical Stream of the Student Information System (SIS) Programme. The purpose of this role is to plan, coordinate and manage the activities related to Integration, Data Migration, Environment Management and Testing across the SIS Programme. This work stream will enable the SIS Programme to deliver a University wide transformation; an end-to-end change which will build the core capabilities within DCU that will deliver new ways of working.

The lead will have responsibility for planning and implementation of technical deliverables across the University. This will include but not limited to Data migration, Integrations with 3rd party systems, Environment management, Testing and System Security. The Technical lead will, in addition, be responsible for the day-to-day line management and professional development of relevant colleagues associated with the workstream.

Duties and Responsibilities

The SIS Business Technical Lead responsibilities will include, but are not limited to;

- Line management of a team of technical professionals across numerous projects.
- Plan projects and resources ensuring SIS Programme Technical Pillar objectives are met.
- Possess expertise removing progress barriers, managing changes, and facilitating meetings with multiple stakeholders at various levels.
- Proactively manage all dependencies, ensuring all outputs are delivered on time.
- Analyse and propose solutions to continuously improve Workstream and Programme deliverables.
- Track and manage scope, conclusions, release readiness and timing.
- Identify and manage risks and issues across the workstream and communicating resolution plans across the Programme.
- Development and management of the SIS environment strategy and managing changes to all SIS environments when applicable.
- Work across teams to organize and accelerate delivery, ensuring all teams are delivering in a coordinated manner.

The above attempts to outline in a broad way the range of duties associated with this post. While not being exhaustive, it does attempt to indicate the range and level of duties associated with the post.

Qualifications and Experience

- A primary degree or equivalent in a technical field is required.
- A postgraduate qualification is desirable.
- Hold an accredited project management qualification.
- A minimum five years' relevant experience, at managerial or specialist level, in a large organisation.
- Comfortable leading in areas of ambiguity.
- Extensive experience leading technical workstreams for large or multiple complex technology programmes.
- Experience in working with Leaders and the ability to develop strong working relationships across the University.

- Experience of identifying risks, developing mitigation actions, and reaching agreement with stakeholders on the management of risks and issues.
- Excellent teamwork and collaboration skills, with experience in leading and developing others.
- Excellent communication, presentation, and facilitation skills.

Additional Information: *Please note this role does not meet criteria for a Critical Skills permit as stipulated by the Department of Enterprise, Trade & Employment.*