



## **JOB DESCRIPTION**

### **Registry Assistant Grade II**

#### **Registry**

**Fixed term contract up to 2 years**

#### **Overview**

Dublin City University ([www.DCU.ie](http://www.DCU.ie)) is a young, ambitious and vibrant University, with a mission ‘to transform lives and societies through education, research, innovation and engagement’. Known as Ireland’s ‘University of Enterprise and Transformation’, it is committed to the development of talent, and the discovery and translation of knowledge that advances society and the economy. DCU is the Sunday Times Irish University of the Year 2021.

The University is based on three academic campuses in the Glasnevin-Drumcondra region of north Dublin. It currently has more than 18,000 students enrolled across five faculties – Science and Health, DCU Business School, Computing and Engineering, Humanities and Social Sciences and DCU Institute of Education. DCU is committed to excellence across all its activities. This is demonstrated by its world-class research initiatives, its cutting-edge approach to teaching and learning, its focus on creating a transformative student experience, and its positive social and economic impact. This exceptional commitment on the part of its staff and students has led to DCU’s ranking among the top 2% of universities globally. It also consistently features in the world’s Top 100 Young Universities (currently in QS Top 70 Under 50, Times Higher Top 150 Under 100).

DCU is placed 84th in the world, in the Times Higher Education University Impact Rankings – measuring higher education institutions’ contributions towards the UN Sustainable Development Goals. Over the past decade, DCU has also been the leading Irish university in the area of technology transfer, as reflected by licensing of intellectual property.

#### **Overview of the department**

Registry is a busy and dynamic office environment with responsibility for the management and delivery of academic administration services to the University community. The primary areas of responsibility include student admission and enrolment; curriculum and student records; and University examinations and graduation. The University’s room booking function also form part of Registry services. Registry operates two Information Services Areas for students; one at the Glasnevin campus and one at the St Patrick’s campus. Registry is currently structured into two main operational teams, Student Enrolment and Student Awards, and is headed by the Director of Registry. Full details on the organisation structure of the Registry, including its responsibilities can be found at <http://www.dcu.ie/registry/index.shtml>

#### **Student Information System**

As part of the DCU Strategy, the University has committed to a number of projects that will transform student and staff interactions and university operations. This is a multi-year programme that will enable new and improved ways of working that will enhance the staff and student experience. The Student Information System (SIS) is at the centre of the university’s administrative operations and it facilitates the management of key processes and data. The first step and one of the most critical enablers of achieving DCU ambitions is the implementation of a flexible and robust SIS. This programme of work has now commenced.

Implementation of the SIS will transform the way Registry supports academic administration and delivers its services.

### **Role Overview**

The Registry is now recruiting for the role of Registry Assistant. Post holders will be primarily located on the Glasnevin campus and will be required to work across campuses at various times during the academic year. The overall purpose of the role is to provide professional and comprehensive administrative services while assisting with the co-ordination and delivery of core Registry activities across multiple campuses. The information below provides an indication of the type of duties associated with any of the posts. Post holders may be responsible for supporting operations associated with some or multiple elements of the student lifecycle.

### **Duties and responsibilities:**

Please refer to the job description for the full list of duties and responsibilities associated with this role.

### **Qualifications and Experience**

Candidates must have a Leaving Certificate plus a recognised secretarial/office administration qualification and 3 years' relevant experience or a recognised secretarial course plus 5 years' relevant experience without a Leaving Certificate.

In addition to the above candidates should possess the following skills:

- Experience in customer service
- Excellent administrative skills
- Excellent IT Skills, experience working with large databases would be an advantage
- Good organisational skills with an ability to manage large volume
- Flexibility in approach to workload
- The ability to multi task in a busy environment
- The ability to take responsibility for one's own workload
- An interest in learning new processes and systems

### **Additional Information**

A Registry Assistant panel may be formed from this competition. Successful candidates who are placed on this panel may be offered a fixed term Registry Assistant role which arises in the future. This panel will expire six months following the date of interview for this competition.

### **Essential Training**

Post holders will be required to undertake the following essential compliance training: GDPR and Compliance. Other training may need to be undertaken when required.

### **Salary Scale:**

Secretary Grade 2 Salary Scale - €28,666 - €35,313.

Appointment will be commensurate with qualifications and experience and in line with current Government pay policy

**Closing date:** 22<sup>nd</sup> October 2021

**For more information on DCU and benefits, please visit [Why work at DCU?](#)**

**Informal Enquiries in relation to this role should be directed to:**

Ms Gillian Barry, Deputy Director of Registry, Registry Department, Dublin City University.

Email: Gillian.Barry@dcu.ie

Please do not send applications to this email address, instead apply as described below.

**Application Procedure:**

Application forms are available from the DCU Current Vacancies website at

<https://www.dcu.ie/hr/vacancies-current-vacancies-external-applicants> (external applicants)

Applications should be submitted by e-mail with your completed application form to

[hr.applications@dcu.ie](mailto:hr.applications@dcu.ie)

**Please clearly state the role that you are applying for in your application and email subject line: Job Ref #BC210902 Registry Assistant**

*Dublin City University is an equal opportunities employer.*

*In line with the Employment Equality Acts 1998 – 2015, the University is committed to equality of treatment for all those who engage with its recruitment, selection and appointment processes.*

*The University's Athena SWAN Bronze Award signifies the University's commitment to promoting gender equality and addressing any gender pay gaps. Information on a range of university policies aimed at creating a supportive and flexible work environment are available in the [DCU Policy Starter Packs](#)*