

MEMBERSHIP TERMS & CONDITIONS

1. On joining DCU Sports Complex the member accepts and agrees to be bound by these conditions of membership. Members and Guests must also adhere to the Codes of Conduct within the complex.
2. Use of the facilities of the complex and use of the complex premises is strictly subject to the rules and regulations of the complex in effect at any time. All Codes of Conduct in specific areas must be adhered to and are available to view in the relevant area for your information.
3. Payment of the annual membership will entitle the member to membership of DCU Sports Complex for a twelve-month period and all programmes must be paid for thereafter.
4. It is required that all new gym users/ members watch our online gym induction video www.dcu.ie/dcuspport/sports-complex-membership-terms-conditions-dcu-sport
5. In the event of the annual membership fee not being renewed within the day of its expiry, it is deemed to have expired and it will be necessary for the member to re-apply for membership.
6. Membership may be terminated by the management for violation of any rules or regulations of the complex or for conduct deemed by the management to be detrimental to the welfare, good order, safety or character of the complex or its members.
7. Membership is not transferable and membership fees are not refundable under any circumstance. If a member allows use of their wristband to another person the membership will be cancelled immediately or the member will be fined €20 to return the band.
8. The member acknowledges that he/she is in good health and not suffering from any disease or illness. Members must take all necessary medical and professional advice to ensure their safety. Where there is medical or injury information provided on your application form; you may be required to submit a medical certificate to confirm that you are fit to partake in membership of DCU Sport. If you suffer from any medical event while on the premises, a 'fit to exercise' cert will be required from your doctor.
9. Membership may be temporarily frozen for medical reasons only. A medical certificate will be required in order to freeze membership.
10. Please note that facilities close (i.e. pool, fitness centre etc.) 30 minutes before closing hours listed to allow showering time. Final admittance will be 20 minutes before facility close. Therefore the facilities must be vacated as per the times shown here <https://www.dcu.ie/dcuspport/location-opening-hours-dcu-sport>.
11. DCU Sports Complex is not responsible for the loss of personal items or damage to personal property either on the premises or in the car park.
12. DCU Sports Complex will endeavour to ensure that all facilities and equipment are maintained in working order but the complex accepts no responsibility to the member for the failure or breakdown of any equipment or facility however caused.
13. In the event of any dispute arising between a member and DCU Sports Complex the decision of management will be final.
14. The management of DCU Sports Complex reserves the right to amend and add to these conditions of membership and rules as it sees fit and the member shall observe any amended or additional conditions or rules so made. Any changes to these conditions will always be displayed on our website or complex reception.
15. Membership fees and admissions will be reviewed annually. DCU Sports Complex reserves the right to increase membership or admissions as required.
16. Members, patrons and their guests must treat the club, its staff and members with courtesy and respect at all times.
17. On each visit to DCU Sports Complex wristband must be presented for access to the complex and all facilities must be paid for prior to use. Wristbands must be worn at all times while using the facilities. Members will not be allowed access without a wristband. Members must be present with their guests at all times & guests rates apply. Max 2 guests per member Fri - Sun.
18. In the event of losing your wristband a €10 fee will be charged for replacement.
19. Online booking terms and conditions are available at <https://www.dcu.ie/dcuspport/classes-bookings>
20. If you do not turn up for a class a €2 No Show fee will be applied to your account. You will be required to pay it within 7 days.
21. On joining DCU Sports Complex, each member must have their photograph taken for the membership database.
22. Lockers are available for your convenience during the period of your visit. Lockers may not be used overnight. All bags must be placed in these lockers. Repeated misuse of the locker will result in a €20 fine.
23. DCU Sports Complex car park is for use by Public and Alumni members only. Additional youths are not covered for car park. Car park can only be used for purpose of attending the DCU Sport facility and must be vacated after 2 hours.
24. All personal data provided by you on this Membership Application Form (including your photograph) are collected, processed and retained by DCU Sport for administration purposes connected with your membership of DCU Sports Complex. DCU Sport will not disclose your personal data to third parties except in exceptional circumstances, for example if you suffer an injury or experience a medical difficulty on or in the vicinity of the DCU Sports Complex. Please see the marketing option on the application form in relation to the promotion/marketing of other products and services offered by DCU Sport. If you opt-in DCU Sport will not disclose your contact details to third parties without your consent. If you wish to obtain further information about data protection please visit <https://www.dcu.ie/dcuspport/Privacy> or www.dataprotection.ie.
25. In order to join as an individual member, person's must be 18 years. A family membership in DCU Sport is defined as: parent or parents (2) and their children (u18). A charged will be applied for Youths 21 - 23 years currently in third level education. Children are categorised as follows: child (up to 18 yrs) and Youth (21 to 23 yrs). A youth may be added to Family membership provided they provide proof i.e. valid student ID. DCU Sport reserves the right to request proof of family or couple status.
26. Children must be off the premises by 8pm Monday to Friday. Children under 15yrs must be accompanied by an adult or guardian member aged 18 years or over when entering the club and using the facility. Children under 13 years must be accompanied by a parent / guardian member aged 18 yrs or over at all times while using the pool. The parent / guardian must accompany the child(ren) in the pool. Children contd. in No.26
27. Children contd. Children aged 15 - 17 can enter the facility without their parent/guardian member ONLY after they have been given written consent by their parent/guardian member on the membership application form. Members must be 15yrs or over to use the fitness centre or exercise classes however they must complete a fitness induction before access if granted. They must be 18yrs or over to use free weights. Please see our child admission policy for more information on our Children's policy.
28. In the event of an emergency closure, due to an act of God, pandemic, unusual weather or where DCU Sport Management determine it necessary for the safety of members, all or part of the facilities may close at short notice. No reimbursement will be given in these circumstances.

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