



### What is Malware?

Malware is software that can infect your computer and can be a virus or malicious software that can harm & slow your system or try to steal your personal information. To help avoid malware follow the check list below.

#### Checks to avoid Malware

- ✓ Check you have updated Antivirus software installed such as Microsoft Security Essentials
- ✓ Install and run an Anti-Malware program such as Malwarebytes
- ✓ Uninstall any Peer 2 Peer software such as Limewire or Vuze
- ✓ Be careful with email attachments and never respond to mails asking for your password

#### Protect your Laptop with Security Essentials

**Microsoft Security Essentials** is a free antivirus software product for Windows Vista, 7 & 8. It provides protection against different types of malware such as computer virus, spyware, rootkits, trojans & other malicious software. Download & install Security Essentials from the following link [http://www.microsoft.com/security\\_essentials/](http://www.microsoft.com/security_essentials/)

#### Clear Infections using Malwarebytes

**Malware bytes** is free to download & install from <http://www.malwarebytes.org>

Once installed it is recommended that you run a Full Scan of your laptop to check for any malware that may reside on the system. Once complete, follow the on screen instructions to finish removing any threats found. You should regularly run updates and scans to ensure your system remains clean. It is also advisable to scan external storage devices such as USB keys as they can spread infections.

If the above criteria are fully met, ISS staff at the service desk on the ground floor of the library are happy to investigate problems on your laptop

For more information go to <http://www.dcu.ie/iss>

ISS online service desk: <https://https://iss.servicedesk.dcu.ie>

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