



**DCU Disability & Learning Support Service  
Policy on Communication with Students Parents  
and/or Guardians**

DCU Disability & Learning Support Service welcomes initial contacts from parents or guardians of students interested in studying in DCU, especially so when negotiating the CAO Supplementary Admissions Route.

Once the semester<sup>1</sup> begins and your son/daughter has registered with the Disability Service we are unable to disclose student information to you without the permission of your son/daughter.

Information about individual conditions or support provisions will not be disclosed to, or discussed with, any individual outside the University- including a parent or guardian without the consent of the student. This also applies to member of staff not directly involved in the provision of support of the person.