DCU Student Charter

Dublin City University is committed to providing a learning experience that offers every student the opportunity to reach their full potential and thrive in the workplace and in civic society. We are committed to an inclusive, respectful environment where staff and students interact in a professional manner, where academic integrity is upheld, and where each member of the community can avail of the many learning opportunities available to them.

The creation of such an environment requires commitment from each member of the University community. The Student Charter lays down what is expected from students, across the full spectrum of their university experience, and what students can expect from the University, as reflected in the engagement of staff as they interact with students in a professional capacity.

You Can Expect
— To be supported, both academically and personally, to help you complete your studies, within an acceptable timeframe
— To be offered a comprehensive orientation programme and ongoing support to help you thrive in the University
— To be provided with a learning environment that is conducive to development and growth personally, professionally and academically
— To benefit from a research-informed teaching experience that will prepare you for a career in your chosen discipline
— To be provided with appropriate, easily accessible and flexible resources so that you can take responsibility for your own learning
— To have easily accessible and clear communication channels to academic, administrative and professional staff and to be informed about relevant School structures and staff roles
— To be given timely and appropriate feedback on your academic performance
— To be offered a broad range of opportunities to enhance your personal and professional development
— To be provided with the opportunity to take part in a broad programme of social, cultural and sporting activities as an integral part of life at DCU
— To be offered opportunities to develop your Graduate Attributes
— To be given the opportunity to provide formal feedback during your time at DCU
— That staff will be courteous and professional at all times

We Expect of You
— That you take responsibility for your behaviour, and conduct yourself in a manner that is respectful towards university staff and students and in line with the rules, regulations and policies of the University
— That you do not engage in behaviour in any aspect of university life that could damage the good name and reputation of DCU
— That you take ownership of your own learning and personally contribute towards creating and maintaining an atmosphere and environment that is conducive to learning for all
— That you attend and take an active part in lectures, seminars, laboratories and classes, as required by your programme of study
— That you establish a productive working relationship with your school and take responsibility for proactively seeking any support you need
— That you commit to regularly checking your email accounts and other relevant sources of information to ensure that you are aware, at all times, of relevant communications from the University
— That you maximise the support available through your student leaders and representatives
— That you explore the extensive range of extra-curricular activities available via the social, cultural and sporting programmes offered as an integral part of the DCU student experience
— That you respect and embrace the diversity of the staff and student population, of which you are an integral part
— That you respect and embrace the academic integrity of the University and adhere rigidly to the high standards of acceptable academic practice in all your work
— That you use the University facilities with respect and consideration for others
— That you will be respectful and courteous to staff and fellow students and behave in a professional manner at all times