Using Moodle to support a Graduate Mentorship Programme involving internal and external users, drawing on the flexible Database activity

Mary Larkin
DCU Alumni Relations Operations Manager





# STRUCTURED MENTORSHIP PROGRAMME



Founded in 2003, the Structured Mentoring
Programme pairs DCU students with alumni of
DCU. It is a joint initiative delivered by the Careers
Service and the Alumni Office. "The Mentoring
Programme assists the University in providing a
transformative student experience by pursuing
active engagement with our Alumni community."

As Ireland's University of Enterprise the programme adds another layer of our engagement with industry.

Mentorship is a mutually

beneficial relationship.



Mentors pass on priceless insights and expertise that can only come from 'real world experience'. ""

President Prof Daire Keogh Dublin City University At the centre of this programme is a collaboration between the mentors and the students that includes:



Skills Sessions

A Work Shadow Day in the Mentor's Organisation An exceptionally rewarding experience.

Ciara Cronin Mentor of the Year 2020



I think the biggest testament to the programme is when your mentee calls you up years later out of the blue to tell you how they're doing.

Gay White Alumni Council & 'Super Mentor'

"It has an enormous impact on students' employability skills and self-confidence when applying for future work placements."

Yvonne McLoughlin
Head of Careers Service, DCU

"Every year alumni have come forward to give their time and experience to the Structured Mentorship Programme, with many Mentors indicating they were previously a mentee on the programme."

Mary Larkin | Alumni Relations

Head of Care

Mentor applications come from alumni in India, Canada, France, Belgium, Spain, UK, USA, Italy, Saudi Arabia, Poland, Switzerland, Scotland, Bangladesh, Bulgaria and Singapore. The success
of the Mentorship
Programme is underpinned
by our graduates' commitment
and loyalty to the university
and their desire to enhance
the DCU Student
Experience.

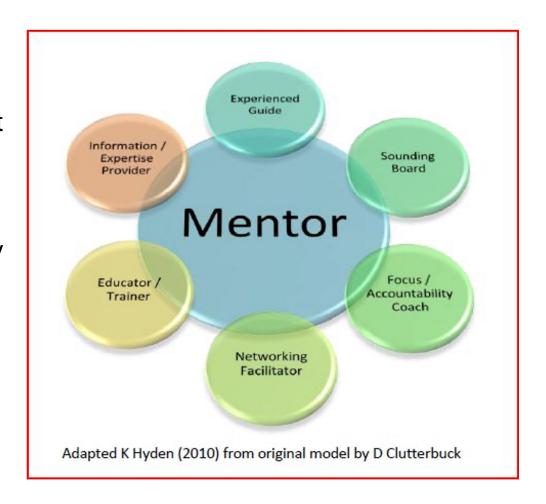
Ross Munnelly
Director of Alumni Relations



dcu.ie/mentorship

### **Mentors**

- A role in the transformative student experience at DCU by assisting the development of a DCU student.
- Our graduates give back to Dublin City University through their time, experience and expertise.
- The programme provides a range of benefits that can be captured on the Mentor's CV.





"This was my second year taking part in the mentorships program as a mentor in the virtual format following enrolling in it previously as a student.

I feel it is great opportunity for students to find out more about their desired profession and to work on skills that are not covered in the curriculum. We set goals for the mentee at the start year and had regular catch ups throughout the year focusing on these goals.

I believe I got as much out of the program as my mentee and I felt a great sense of pride and satisfaction seeing them grow in confidence over the year. Looking forward to taking part again next year."

2021/22 Mentor of the Year

Thomas Patrick Feeney

BSc in Actuarial Mathematics, 2014

Pricing Actuary, Liberty Insurance

#### Mentees

- The Careers Service introduced a Learning agreement for mentees
- By the end of the programme the mentee will be expected to have completed a reflective journal on their mentorship experience.
- In addition, they should complete of the following:
  - Work Shadow Day
  - CV
  - Interview Skills
  - Career Action Plan
- Mentors will sign off to that effect at the end of the programme



'Any student coming into second year should definitely avail of it. It is definitely one of the most useful things I've done. Lecturers can only help you so much, but your mentor helps guide you into how you start your career after your degree. They give lots of guidance or tips, particularly when you are looking for that first job, and applying for them,'

2021 Structured Mentorship Programme Mentee of the Year

Sofiat Sulaimon

BEng Mechatronic Engineering

## **Programme Outline – Why Loop?**

Application Process for Mentors and Mentees

Loop Course Creation

**Loop Database** 

- Enrolment
- Roles
- Internal and
  External User
  Setup

Loop Mentorship Matching Process

Mentor select their Mentee via Loop



Download of Matched File



Filtering and Continued Selection



Communication of Introductory email to Mentor and Mentee



Manual Matching of Unmatched Applications

Training Resource, Troubleshooting & Support

2023 DCU Graduate to Student Mentorship Programme

# Using Moodle (Loop) to assist to mentorship matching

- Mentor application contact preferences both their DCU email and external email addresses
  - Internal and external email users are enrolled on the Course via Loop.
  - Resource required to support login and password troubleshooting.
- Option for mentor to filter improving search function of mentee application to achieve matches.
  - Search function of fields include Name/Course/ Faculty/ Career Area of Interest Preference 1 and 2
- GDPR controls and configuration of roles within the Loop database to enable download match report.
  - Personal contact details not listed on the Loop Course database

2022/2023 Graduate Student Mentorship Programme



Dashboard / My courses / 2023\_AO\_GSMP



















For Graduates: Selecting your Mentee



Documentation and Presentations



Restricted

Round 2 Select a Menteer



Tile 4

#### 2022/2023 Graduate Student Mentorship Programme



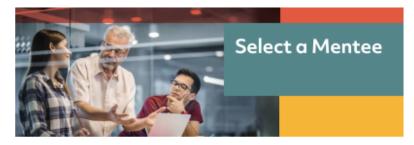
#### For Graduates: Selecting your Mentee





The matching process (2022/2023)







Please click the cog wheel icon below to enter your name please click s	our name below to indicate that you have selected this mentee (only one mentor per mentee). save:
Mentor name: Yvonne Mc Loughlin	
Name	Mary Larkin
Course Title:	Marketing
Course Code and year:	MINT
Please tell us about yourself:	
What career would you like to explore at this poi	nt in time?
would like a mentor to help with my CV and INTRA placement application	on.
Please state the reasons why you should be con	sidered for the Mentoring Programme
Please tick your top area that you are most inter	rested in
Marketing	
Please tick your 2nd top area that you are most	interested in
inance	
vonne Mc Loughlin	

#### The matching process (2022/2023)

View list View single Search Add entry Export Templates Fi	ields Presets	
Entries per page 10 \$ Sort by Time added		
Name:		
Course Title:		
Course Code and Year:		
Please tell us about yourself?:	[[Please tell us about yourself?]]	
What career would you like to explore at this point in time?:		
	[[Please state the reasons why you should be considered for the Mentoring Programme:]]	
Please tick your top area that you are most interested in:		
Please tick your 2nd top area that you are most interested in:		
Tags: No selection		
	Enter tage	
Author first name:	Enter tags ▼	
Author surname:		
mentors name		

## **Lessons and Shared Knowledge**

- Availability of resource and schedule zoom calls increased mentor selection via Loop
- Addition of filtering by Course Type/ Interests assisted Mentors selection.
- Feedback Forum function not warranted or wanted by mentors, preference to use Loop solely for purposes of selecting mentee.
- TEU/ Careers Service/ Alumni Office cross collaboration in developing Loop function for mentorship programme.
- In 2022, 83% of mentorship pairing matches completed via Loop.
- 2023 addition of 2<sup>nd</sup> database mentorship programme, limiting selection to subset of mentor's applications -improved continuous matching and engagement of mentors.

### **Contact Information**

DCU Graduate to Student Mentorship Programme dcu.ie/mentorship

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