



**Dublin City University**  
**Information Systems & Services (ISS)**  
**Web Development Specialist**  
**(5 Year Contract)**

**Background**

Dublin City University ([www.dcu.ie](http://www.dcu.ie)) is a research-intensive, globally-engaged, dynamic institution that is distinguished by both the quality and impact of its graduates, and its focus on the translation of knowledge into societal and economic benefit. DCU prepares its students well for success in life, and in the workplace, by providing a high-quality, rounded education appropriate to the challenges and opportunities of the 21st century.

Through its mission to transform lives and societies through education, research and innovation, DCU acts as an agent of social, cultural and economic progress. As Ireland's University of Enterprise, it is characterized by a focus on innovation and entrepreneurship and a track-record of effective engagement with the enterprise sector. Excellence in its education and research activities has led to its consistent ranking in the top 50 of the world's young universities (QS Top 50 under 50).

DCU is now seeking to recruit a dynamic, innovative and experienced Web Development Specialist to work as with part of the Information Systems and Services Team supporting ICT support to the University community.

The successful candidate will play a key role in the development and maintenance of web based mobile services and will play a lead role in defining and implementing the architectures, technologies, web based systems and associated architecture supporting DCU's mission to deliver leading-edge internet-based services to the University communities.

S/he will have strong leadership, customer-service, and communications skills. S/he will work with people at all levels across the University and linked colleges, and will be a key interface

with other groups within the Information Systems and Services Department, and with external partners.

S/he will have a degree, an in-depth knowledge of internet technologies/tools, and will also have an excellent perspective on wider I.T. issues.

### **Information Systems and Services**

The Information System and Services Department (ISS) serve the computing and information systems needs of Dublin City University.

The department:

- Delivers advice, support and web based, accessible solutions to support academic and support services;
- Provides, develops, manages the implementation of, and maintains information systems to support the operational and management information needs of the university;
- Provides web based services and website design, development and maintenance services;
- Develops and maintains the networks, operating systems and technical infrastructure to underpin the above;
- Supports the computing needs of students throughout the campus and remotely; and
- Seeks to innovate through the use of appropriate systems and technologies.

The web team are responsible for:

- Implementing Web based systems which support the development of a 21st Century University and the provision of more efficient and effective academic and operational services.
- The design, management, development and implementation of web based resources which support all aspects of the University life and the marketing of the DCU brand.

It is important that the technologies implemented are the most appropriate to DCU. The role therefore will involve looking at types of web based technologies and delivery models which will facilitate DCU in achieving its mission in terms of Academic and Operational Excellence within the current economic constraints, but also consistent with institutional and national objectives.

## Post Summary

The key tasks and responsibilities will include:-

- Contributing to, and where appropriate taking the lead in, the management and long term development of Dublin City University's corporate web site and intranet pages in support of our strategic objectives, and as a key part of our marketing and communications strategy and a leading examples in their class;
- Contributing to, and where appropriate taking the lead in, the strategic development, and maintenance of the University's public-facing and internal web presences in line with current best practice and relevant standards (including accessibility);
- Leading/Support the development and implementation of online services, projects, products and initiatives undertaken by ISS.
- To lead the management, maintenance and on-going development of DCU's Content Management System (DRUPAL), and those online services relevant to the university marketing activities, including online information dissemination, and supporting online systems;
- Taking ownership of all parts of a web project;
- Providing support for staff using web based technologies and for end-users of e-enabled services.
- Provision, and on-going management and enhancement of solutions to support the delivery of web based services to the DCU community;
- To lead/participate in multimedia, new media and databases development as appropriate.
- To evaluate emerging technologies and recommend/implement appropriate web strategies, technologies and delivery models to the University.
- Keep abreast of Internet/Web/Mobile/Social Media legislation and other associated legislation and briefs the relevant authorities.

## **Qualifications/Key Skills/Competencies**

### **Essential Knowledge & Experience**

The candidate **must** have:

- The ideal candidate must hold a primary degree (NQV Level 7), preferably in an ICT related field and have a minimum of five years relevant experience.
- The technical competence to analyse requirements and coordinate/undertake the design/procurement, development/integration and maintenance of innovative, responsive, accessible and standards compliant web based services.
- Strong HTML, Drupal, and project management skills and have experience using a range of current web technologies, e.g. JAVA, JavaScript, PHP, Databases, Web Authoring tools, Photoshop, Flash, Social Media and multimedia.
- A significant understanding of general user experience/behaviour and UI design principles, including accessibility issues.
- Knowledge and experience of software testing, including unit testing, integration testing and user acceptance testing.
- Experience with developing for template based web content management systems, in particular Drupal
- Experience in developing user support resources.
- Good leadership skills and the ability to take ownership of all parts of a web project.
- Have excellent interpersonal, influencing and communications skills.
- The ability to train others in web based technologies and tools.
- Customer focus and excellent ability to work within a team.
- Score highly on initiative and innovation with well-developed problem solving skills.

### **Salary Scale**

€46,513 - €63,251 (Senior Administrative Assistant II)

€41,861 - €56,926\*

\* Applies to new entrants to the public sector after 01 January 2011.

### **Informal Enquiries to:**

Ian Bell, Manager, Business Systems and Applications. Email: [ian.bell@dcu.ie](mailto:ian.bell@dcu.ie)

Tel: 01 700 8396

**Application Procedure:**

Application forms and further details may be obtained from the **Human Resources Department, Dublin City University, Dublin 9. Tel: +353 (0)1 700 5149**  
**Fax: +353 (0)1 700 5500**

E-mail: [hr.applications@dcu.ie](mailto:hr.applications@dcu.ie) , and on the vacancy web site :  
<http://www.dcu.ie/hr/vacancies/index.shtml>

**Closing date:** 20th May, 2014

**Dublin City University is an equal opportunities employer**